

Applications						
IT System, Application, or Program System's Function Contact	Relevant ESI on System	Purging and Retention of ESI on the System	Age of ESI Available	Legal Hold Dynamics	System Users Storage Architecture ¹	Native Storage Format
<p><u>Application Servers</u></p> <p>Application</p> <p>These servers run the various software programs for the various IT systems deployed such as: Microsoft Exchange Server 2007; Epicor; and Cognos.</p> <p>CONTACT: John Brown</p>	<p>Some application servers (such as Microsoft Exchange) store ESI, and are listed separately in this inventory. Those application servers which do not store ESI are not listed separately, but are included in the Application Server inventory, beginning at page Error! Bookmark not defined..</p>	<p>See individual listing</p>	<p>See individual listing</p>	<p>See individual listing</p>	<p>See individual listing</p>	<p>See individual listing</p>
<p><u>Cognos, Version 7.4</u></p> <p>Application</p> <p>Cognos is a Business Intelligence² software platform, and is employed by the following Acme functional groups: finance; marketing; operations; customer service; management; distribution; sales.</p> <p>Data, which is gathered from Epicor, is uploaded into the Cognos system. Placing this data into the Cognos system makes it possible for the various business groups to analyze, plan, and run the Acme business.</p> <p>There are five Cognos products which constitute Acme's implementation:</p> <ul style="list-style-type: none"> -Cognos Enterprise Server (Cognos Power Play Web) -Cognos Planning Analyst -Cognos Planning Contributor -Cognos Impromptu -Cognos Finance <p>CONTACT: Gavin Walters</p>	<p>None</p>	<p>No ESI has been purged or deleted from Cognos since the system was deployed.</p>	<p>From 1999 to the present.</p>	<p>As no ESI is purged or deleted from the system, suspension of such activities at this point is not of concern.</p>	<p>Contact Gavin Walters for current user list.</p> <p>Direct Attached Storage (DAS³) configured as a RAID array and on clustered⁴ servers</p>	<p>Microsoft SQL Server 2005 database</p>

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<p><u>EDI (Electronic Data Interchange⁶)</u></p> <p>Application</p> <p>This system is used by Acme's large customers—retailers such as Loews and Menards—to place orders with Acme.</p> <p>CONTACT: Karen White</p>	None	Undetermined	From 1997 to the present.	Undetermined	Karen White Undetermined	Undetermined
<p><u>Epicor Manage 2000</u></p> <p>Application</p> <p>Epicor Manage 2000 (Epicor) is an Enterprise Resource Planning (ERP)⁷ system.</p> <p>CONTACT: Larry Ball</p>	<ul style="list-style-type: none"> Quality control 	<ul style="list-style-type: none"> Purging: purging was conducted between 1998 and 12/2007 by Acme IT staff. This purging was done when files reached a size limit of 2 gigabytes—per required database maintenance. Larry Ball has a document titled “ROI Purges” details what ESI was deleted and when. Retention: for the most part all ESI since Epicor was deployed in 1998 is available. The purging routines eliminated certain “file details” but did not entirely delete categories of ESI. For example, some sales order details were deleted, but the sales order itself (sans a few details) would remain. 	<p>A significant portion of ESI from 1998 to the present is available in the production system.</p> <p>It is important to note, also, that due to ACME's tape retention policies, a complete set of Epicor ESI is available from monthly or annual backup tapes which are retained for 1 and 7 years respectively.</p>	<p>Currently, Acme is not purging or deleting any ESI from Epicor so there is no requirement to suspend any purging or deletion routines.</p>	<p>Current list of users is available from Larry Ball</p> <p>DAS configured with a mirrored set of hard drives and a RAID5 array.</p>	<p>IBM Unidata⁸ database</p> <p>ESI can be output as a pipe delimited file.</p>